RETURN POLICIES FOR REIEMBURSMENT FOR INTERNET ORDERS ARE AS FOLLOWS:

1. Baptist Spanish Publishing House/Casa Bautista de Publicaciones/ DBA Hispanic World Publishers Editorial Mundo Hispano (CBP/EMH) will reimburse you the customer for damaged materials reported within 48 hours of notification.

2. Returns for materials that were shipped in error will be replaced or credited within 48 hours.

3. Returns for materials that are out of stock and that have been charged to your account will be credited within 48 hours.

4. The client will be informed immediately by e-mail of any action that will be taken on the customer’s account.

5. CBP/EMH will credit and reimburse your account on any materials returned. These materials will need to be in sellable condition to receive the full reimbursement. CBP/EMH reserves the right to accept or deny any materials. We reserve the right to determine the percentage credited to your account.

6. A complete credit will be given on products that have not been completely fulfilled such as out of stock or missing materials.